

- Q. How do I know if my device is compatible with this fixture?
A. Please check box or owner's manual for exact models.
- Q. How many devices can I use to control it?
A. You can connect as many devices as you want to one light.
Important note: only one device can control the light at a time.
- Q. How do I prevent unauthorized users from accessing the fixture?
A. There is the ability to create a password which only you can enter to have function control of the sensor
- Q. Can the fixture be used without a BLE device?
A. Yes. This fixture does have default settings of 1 min, medium, and 3 hour Dualbrite so if you do not want to connect it to a BLE device or need to wait to complete those steps it will work without one.
- Q. What if I forget my password?
A. There is a simple process to reset password. It is explained right in one of the APP screens so you will not need to consult your manual if you do not have it.
- Q. What is the lumens and Kelvin rating of the fixture?
A. 2350 lm, 5500K
- Q. Do I need a router or any other equipment to install this fixture?
A. This fixture does not connect to Wi-Fi or internet based system so you do not need a router or any other equipment other than your BLE enabled phone or tablet. You must be in line of sight of the light up to 70 feet to make the BLE connect. Even though the APP is on the phone it **will not** work from "anywhere in the world"
- Note: WiFi does not work AT ALL with this device. It is a totally different type of technology.
- Q. Where do I find the app for this fixture or how do I search for the app for this fixture?
A. Visit the APP store you normally use to get new APPS. Search the key word "Defiant Control" or "Defiant"
- Q. Can I control this light when I am away from home or what is the range between the fixture and my device?
A. This fixture does not connect to Wi-Fi or internet based system so it will only work when your device is within 70 feet from the fixture. Range is line of sight at 70 feet maximum. You cannot control the light when you are away from the home if you are greater than 70 feet away.
- Q. Does the fixture or the app use any push notifications or alerts?
A. NO, there are no notifications or push text.
- Q. What types of phones is the model compatible with?
A. iPhone 4S or newer running iOS 7.x or later. Android v4.3 or later. Phone must have Bluetooth version 4.0 or later.